

**Plaintiff
Jackie Fisher's**

**Response in Opposition
to Defendants'**

**Motion for
Summary
Judgment**

EXHIBIT

33



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: EASTHAM
Change Facility

Schema: UTMB
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Viewing Report

December - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
1	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
11	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
33	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
33	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
819	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1243	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
534	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
201	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
183	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
620	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY	Total number of medication errors for the reporting month	
Med Errors				
77	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
26.67	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

FISHER-100230

	number of %	CMC Fiscal	the percentage of vacant facility administration positions in relation to filled
Administrative			
HUMAN RESOURCES			
	Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
Workman's Comp			
	Number	Regional HR Dept	Total number of employee grievances filed for the reporting month
Grievances			
	Number	Regional HR Dept	number of employee grievance appeals filed for the reporting month
Appeals			
	Number	Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
Disciplinary Actions			
HUMAN RESOURCES			
	Number	CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
Year-to-Date \$ Variance			
	Number	CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
Projected Year End Variance			
Update			

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INFORMATION SERVICES

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Viewing Report

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
2	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
24	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
31	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
31	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
724	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1268	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
517	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
196	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
172	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
576	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
76	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
25	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

FISHER-100232

	Number of %	CMC Fiscal	The percentage of vacant facility administration positions in relation to filled
Administrative			
		HUMAN RESOURCES	
	Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
Workman's Comp			
	Number	Regional HR Dept	Total number of employee grievances filed for the reporting month
Grievances			
	Number	Regional HR Dept	number of employee grievance appeals filed for the reporting month
Appeals			
	Number	Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
Disciplinary Actions			
		HUMAN RESOURCES	
	Number	CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
Year-to-Date \$ Variance			
	Number	CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
Projected Year End Variance			
Update			

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Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
1	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
35	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
4	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
45	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
45	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
811	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1305	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
502	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
180	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
161	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
490	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
78	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
23.53	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

0	Number of %	CMC Fiscal	The percentage of vacant facility administration positions in relation to filled
Administrative			
HUMAN RESOURCES			
	Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
Workman's Comp			
	Number	Regional HR Dept	Total number of employee grievances filed for the reporting month
Grievances			
	Number	Regional HR Dept	number of employee grievance appeals filed for the reporting month
Appeals			
	Number	Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
Disciplinary Actions			
HUMAN RESOURCES			
	Number	CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
Year-to-Date \$ Variance			
	Number	CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
Projected Year End Variance			
Update			

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Viewing Report

September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
26	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
4	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
35	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
35	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
578	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1311	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
404	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
162	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
146	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
443	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
77	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
23.53	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

0	number of %	CMC Fiscal	the percentage of vacant facility administration positions in relation to filled
Administrative			
HUMAN RESOURCES			
	Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
Workman's Comp			
	Number	Regional HR Dept	Total number of employee grievances filed for the reporting month
Grievances			
	Number	Regional HR Dept	number of employee grievance appeals filed for the reporting month
Appeals			
	Number	Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
Disciplinary Actions			
HUMAN RESOURCES			
	Number	CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
Year-to-Date \$ Variance			
	Number	CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
Projected Year End Variance			
Update			

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Viewing Report

February - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
2	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
23	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
5	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
49	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
49	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
469	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1054	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
400	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
210	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
186	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
497	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
1	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
78	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
25	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
25.64	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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Viewing Report

January - 2006

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
January / 2006				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
7	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
14	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MSRA				
GRIEVANCE/CORRESPONDENCE				
141	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1995	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1821	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
729	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
422	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
291	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
572	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
2	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
9.7	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: ESTELLE RMF
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KEY
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Viewing Report

December - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
6	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
5	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
14	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
109	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
2194	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2039	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
849	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
424	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
319	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
645	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
7	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
PHARMACY				
Med Errors				
9.6	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
13.33	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



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Viewing Report

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
	INFECTIOUS DISEASE			
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
6	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
16	Number	Facility Mgt Team	Total number of patients identified with MRSA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
224	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1789	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2056	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
763	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
414	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
310	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
465	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
9	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
9.7	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
25.84	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
32.96	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
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Facility: ESTELLE RMF
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KEY

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Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
11	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
157	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1883	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2274	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
898	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
410	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
316	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
539	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
10	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
9.7	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
23.77	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
29.65	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: ESTELLE RMF
Change Facility

Schema: UTMB
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Viewing Report

September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
10	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
26	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
7	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
7	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
126	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1600	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2566	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
795	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
395	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
304	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
409	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
3	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
20.67	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
21.79	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE INFORMATION SERVICES

Facility: ESTELLE RMF
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Viewing Report

February - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
1	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
8	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
10	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
131	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1987	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1892	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
790	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
429	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
290	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
569	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
4	Number	PHARMACY	Total number of medication errors for the reporting month	
Med Errors				
0.09	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
25.58	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
29.65	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
-1	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE INFORMATION SERVICES

Facility: HUNTSVILLE
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Viewing Report

January - 2006

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
January / 2006				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
2	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
5	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
5	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
452	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
130	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
81	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
103	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
52	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
328	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
68	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE INFORMATION SERVICES

Facility: HUNTSVILLE
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Viewing Report

December - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
18	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
18	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
609	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
130	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
122	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
103	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
53	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
268	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY	Total number of medication errors for the reporting month	
Med Errors				
67	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
38.46	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
100	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

CORRECTIONAL MANAGED CARE
INFORMATION SERVICESFacility: HUNTSVILLE
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Viewing Report

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
9	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
9	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
532	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
201	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
122	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
102	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
51	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
252	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
68	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
38.46	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
100	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: HUNTSVILLE
Change Facility

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Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
GRIEVANCE/CORRESPONDENCE				
14	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
14	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
500	Number	EMR	Total number of provider encounters for the reporting month	
367	Number	EMR	Total number of nursing encounters for the reporting month	
100	Number	EMR	Total number of MH encounters for the reporting month	
104	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
55	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
226	Number	EMR	Total number of dental encounters for the reporting month	
1	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
68	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
STAFFING VACANCY RATES				
15.38	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
100	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	



CORRECTIONAL MANAGED CARE INFORMATION SERVICES

Facility: HUNTSVILLE
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Viewing Report

September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA	GRIEVANCE/CORRESPONDENCE			
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld	ENCOUNTERS			
507	Number	EMR	Total number of provider encounters for the reporting month	
Provider	Number	EMR	Total number of nursing encounters for the reporting month	
318	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing	Number	EMR	Total number of MH encounters for the reporting month	
170	Number	EMR	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
110	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (counseling only)	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
60	Number	MH Administration	Total number of dental encounters for the reporting month	
MH Caseload (on medications)	Number	EMR	Total number of dental encounters for the reporting month	
236	Number	EMR	Total number of medication errors for the reporting month	
Dental	Number	PHARMACY	Total number of medication errors for the reporting month	
	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%	STAFFING VACANCY RATES			
23.08	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
100	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Provider	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: HUNTSVILLE
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Viewing Report

February - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
	INFECTIOUS DISEASE			
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
2	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
58	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
58	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
504	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
135	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
137	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
102	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
52	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
305	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY	Total number of medication errors for the reporting month	
Med Errors				
70	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
15.38	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
100	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE INFORMATION SERVICES

Facility: GOREE
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Viewing Report

January - 2006

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
January / 2006				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
342	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
608	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
77	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
3	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
145	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
154	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
70	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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December - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
14	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
14	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
437	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
769	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
89	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
6	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
150	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
191	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
1	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
70	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
25	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: GOREE
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Viewing Report

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
2	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
2	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
447	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
865	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
101	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
7	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
160	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
201	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
67 %	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
25	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: GOREE
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Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
6	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
6	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
445	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
622	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
100	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
154	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
1	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
64	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
33.33	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

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September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA	GRIEVANCE/CORRESPONDENCE			
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld	ENCOUNTERS			
426 Provider	Number	EMR	Total number of provider encounters for the reporting month	
661 Nursing	Number	EMR	Total number of nursing encounters for the reporting month	
90 MH Caseload	Number	EMR	Total number of MH encounters for the reporting month	
6 MH Caseload (counseling only)	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
140 MH Caseload (on medications)	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
162 Dental	Number	EMR	Total number of dental encounters for the reporting month	
	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%	STAFFING VACANCY RATES			
41.67 Nursing	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
0 Provider	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
0 Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
0 Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	



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Viewing Report

February - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
1	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
1	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
28	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
28	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
344	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
531	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
94	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
5	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
152	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
174	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
66	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
25	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE INFORMATION SERVICES

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Viewing Report

January - 2006

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
January / 2006				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
2	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
2	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
10	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
35	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
35	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
444	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1572	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
556	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
129	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
81	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
531	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
71	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: FERGUSON
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Viewing Report

December - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
43	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
43	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
506	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1690	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
472	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
121	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
73	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
515	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
71	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
29.41	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: FERGUSON
Change Facility

Schema: UTMB
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Viewing Report

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
34	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
34	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
553	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1462	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
386	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
116	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
69	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
504	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY	Total number of medication errors for the reporting month	
Med Errors				
64	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
29.41	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: FERGUSON
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Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
		INFECTIOUS DISEASE		
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
		GRIEVANCE/CORRESPONDENCE		
14	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
14	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
		ENCOUNTERS		
513	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1102	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
305	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
108	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
60	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
335	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
		PHARMACY		
0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
64	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
		STAFFING VACANCY RATES		
35.29	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
10.53	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE INFORMATION SERVICES

Facility: FERGUSON
Change Facility

Schema: UTMB
Logout

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Viewing Report

September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
	INFECTIOUS DISEASE			
	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
524 Provider	Number	EMR	Total number of provider encounters for the reporting month	
823 Nursing	Number	EMR	Total number of nursing encounters for the reporting month	
455 MH Caseload	Number	EMR	Total number of MH encounters for the reporting month	
105 MH Caseload (counseling only)	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
62 MH Caseload (on medications)	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
471 Dental	Number	EMR	Total number of dental encounters for the reporting month	
	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
35.29 Nursing	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
0 Provider	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
0 Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
10.53 Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

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CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: FERGUSON
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Viewing Report

February - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
	INFECTIOUS DISEASE			
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
8	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
34	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
34	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
414	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
899	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
543	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
130	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
86	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
449	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
70	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
41.18	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: HOLLIDAY
Change Facility

Schema: UTMB

Logout

KEY

✎ = Edit

✕ = Delete

Viewing Report

January - 2006

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
January / 2006				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
26	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
30	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
34	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
10	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
14	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
14	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
3193	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1984	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
729	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
374	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
315	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
400	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
1	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
69.9	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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CORRECTIONAL MANAGED CARE INFORMATION SERVICES

Facility: HOLLIDAY
Change Facility

Schema: UTMB
Logout

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Viewing Report

December - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
4	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
29	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
4	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MSRA				
GRIEVANCE/CORRESPONDENCE				
19	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
19	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
3433	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2278	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
666	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
379	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
325	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
437	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
1	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
69	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
26.67	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: HOLLIDAY
Change Facility

Schema: UTMB
Logout

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Viewing Report

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
	INFECTIOUS DISEASE			
1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
3	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
28	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
6	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
16	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
14	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
2	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
2444	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2368	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
621	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
339	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
285	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
494	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
7	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
69	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
37.21	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: HOLLIDAY
Change Facility

Schema: UTMB
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⌘ = Edit
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Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
32	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
26	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
6	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
7	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
7	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
2588	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2152	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
587	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
342	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
292	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
327	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
65.57	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
41.86	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: HOLLIDAY
Change Facility

Schema: UTMB
Logout

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Viewing Report

September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
AREAS OF INTEREST	MONITORING		DEFINITION	
	DATA TYPE	INFORMATION SOURCE		
	INFECTIOUS DISEASE			
1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
11	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
	GRIEVANCE/CORRESPONDENCE			
7	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
7	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
	ENCOUNTERS			
2187	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2005	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
622	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
282	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
239	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
347	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
2	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
65.57	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
	STAFFING VACANCY RATES			
29.27	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
37.04	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: HOLLIDAY
Change Facility

Schema: UTMB
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Viewing Report

February - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
31	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
30	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
4	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
25	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
23	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
2	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
2550	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1678	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
636	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
373	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
288	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
385	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
3	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
69	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
23.26	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE INFORMATION SERVICES

Facility: ELLIS
Change Facility

Schema: UTMB
Logout

KEY
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X = Delete

Viewing Report

December - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
3	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
5	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
45	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
45	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
885	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
792	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
374	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
146	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
111	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
660	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
78	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
27.78	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
40.82	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
24.39	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

	Number or %	CMC Fiscal	The percentage of vacant facility administration positions in relation to filled
Administrative			
HUMAN RESOURCES			
	Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
Workman's Comp			
	Number	Regional HR Dept	Total number of employee grievances filed for the reporting month
Grievances			
	Number	Regional HR Dept	number of employee grievance appeals filed for the reporting month
Appeals			
	Number	Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
Disciplinary Actions			
HUMAN RESOURCES			
	Number	CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
Year-to-Date \$ Variance			
	Number	CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
Projected Year End Variance			
Update			

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Facility: ELLIS
Change Facility

Schema: UTMB
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Viewing Report

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
	INFECTIOUS DISEASE			
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
2	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
2	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
47	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
47	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
661	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
746	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
300	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
143	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
111	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
484	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY	Total number of medication errors for the reporting month	
Med Errors				
79	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
23.53	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
40.82	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

10.53	<i>number of %</i>	<i>CMC Fiscal</i>	<i>the percentage of vacant security administration positions in relation to filled</i>
Administrative			
HUMAN RESOURCES			
	<i>Number</i>	<i>Regional HR Dept</i>	<i>Total number of Worker's Comp cases filed for the reporting month</i>
Workman's Comp			
	<i>Number</i>	<i>Regional HR Dept</i>	<i>Total number of employee grievances filed for the reporting month</i>
Grievances			
	<i>Number</i>	<i>Regional HR Dept</i>	<i>number of employee grievance appeals filed for the reporting month</i>
Appeals			
	<i>Number</i>	<i>Regional HR Dept</i>	<i>Total number of employee disciplinary actions taken during the reporting month</i>
Disciplinary Actions			
HUMAN RESOURCES			
	<i>Number</i>	<i>CMC Fiscal</i>	<i>The year to date difference between budgeted expenses and actual expenditures for the reporting month</i>
Year-to-Date \$ Variance			
	<i>Number</i>	<i>CMC Fiscal</i>	<i>The projected year end difference between budgeted expenses and actual expenditures for the reporting month</i>
Projected Year End Variance			
Update			

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CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

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Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
2	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
38	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
38	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
581	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
625	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
366	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
158	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
114	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
550	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY	Total number of medication errors for the reporting month	
Med Errors				
77	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
12.5	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
40.82	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

21.05	Number of %	CMC Fiscal	The percentage of vacant facility administration positions in relation to filled
Administrative			
HUMAN RESOURCES			
0	Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
Workman's Comp			
0	Number	Regional HR Dept	Total number of employee grievances filed for the reporting month
Grievances			
0	Number	Regional HR Dept	number of employee grievance appeals filed for the reporting month
Appeals			
0	Number	Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
Disciplinary Actions			
HUMAN RESOURCES			
	Number	CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
Year-to-Date \$ Variance			
	Number	CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
Projected Year End Variance			
Update			

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INFORMATION SERVICES

Facility: ELLIS
Change Facility

Schema: UTMB
Logout

KEY

✎ = Edit

✕ = Delete

Viewing Report

September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
47	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
47	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical gnevances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
560	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
665	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
308	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
162	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
115	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
406	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
77	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
6.25	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
40.82	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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FISHER-100276

21.05	Number of %	CMC Fiscal	The percentage of vacant facility administration positions in relation to filled
Administrative			
HUMAN RESOURCES			
	Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
Workman's Comp			
	Number	Regional HR Dept	Total number of employee grievances filed for the reporting month
Grievances			
	Number	Regional HR Dept	number of employee grievance appeals filed for the reporting month
Appeals			
1	Number	Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
Disciplinary Actions			
HUMAN RESOURCES			
	Number	CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
Year-to-Date \$ Variance			
	Number	CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
Projected Year End Variance			
Update			

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Change Facility

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Logout

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X = Delete

Viewing Report

February - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
3	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
2	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MSRA				
GRIEVANCE/CORRESPONDENCE				
45	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
45	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
707	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1000	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
339	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
139	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
107	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
644	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
80	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
11.76	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
24.39	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

10.53	Number of %	CMC Fiscal	The percentage of vacant security administration positions in relation to filled
Administrative			
HUMAN RESOURCES			
	Number	Regional HR Dept	Total number of Worker's Comp cases filed for the reporting month
Workman's Comp			
	Number	Regional HR Dept	Total number of employee grievances filed for the reporting month
Grievances			
	Number	Regional HR Dept	number of employee grievance appeals filed for the reporting month
Appeals			
	Number	Regional HR Dept	Total number of employee disciplinary actions taken during the reporting month
Disciplinary Actions			
HUMAN RESOURCES			
	Number	CMC Fiscal	The year to date difference between budgeted expenses and actual expenditures for the reporting month
Year-to-Date \$ Variance			
	Number	CMC Fiscal	The projected year end difference between budgeted expenses and actual expenditures for the reporting month
Projected Year End Variance			
Update			

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INFORMATION SERVICES

Facility: WYNNE
Change Facility

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Logout

KEY

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Viewing Report

February - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
4	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
44	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
44	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1023	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1502	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
455	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
157	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
109	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
417	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
2	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
75	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
15.79	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: WYNNE
Change Facility

Schema: UTMB
Logout

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Viewing Report

January - 2006

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
January / 2006				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
2	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
1	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MSRA				
GRIEVANCE/CORRESPONDENCE				
50	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
50	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1075	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1924	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
527	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
151	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
108	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
415	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
75	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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CORRECTIONAL MANAGED CARE INFORMATION SERVICES

Facility: WYNNE
Change Facility

Schema: UTMB
Logout

KEY

Ⓕ = Edit
✕ = Delete

Viewing Report

December - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
1	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
3	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
35	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
35	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
985	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2183	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
517	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
149	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
108	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
524	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
75	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
10	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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FISHER-100282


CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: WYNNE
Change Facility

Schema: UTMB
Logout

KEY
= Edit
X = Delete

Viewing Report

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
9	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
2	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
23	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
23	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1157	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1925	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
544	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
155	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
110	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
485	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
75	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
10	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

FISHER-100283


CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: WYNNE
Change Facility

Schema: UTMB
Logout

KEY
= Edit
X = Delete

Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
	INFECTIOUS DISEASE			
23	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
3	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MSRA				
GRIEVANCE/CORRESPONDENCE				
29	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
29	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1221	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2065	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
534	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
154	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
109	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
449	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
75.25	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
10	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
27.03	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: WYNNE
Change Facility

Schema: UTMB
Logout

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✎ = Edit
✕ = Delete

Viewing Report

September - 2005 ▼

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
AREAS OF INTEREST	DATA TYPE	MONITORING INFORMATION SOURCE	DEFINITION	
		INFECTIOUS DISEASE		
78	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
2	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
4	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
28	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
28	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1419	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
2199	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
381	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
140	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
109	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
423	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
75.25	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
10	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
27.03	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

FISHER-100285



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: BYRD
Change Facility

Schema: UTMB
Logout

KEY
= Edit
X = Delete

Viewing Report

February - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
February / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
8	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
8	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1384	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1578	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
218	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
224	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
208	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
155	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
60	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
-1	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
-1	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
-1	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

Facility: BYRD
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Viewing Report

January - 2006

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
January / 2005				
AREAS OF INTEREST	MONITORING		DEFINITION	
	DATA TYPE	INFORMATION SOURCE		
INFECTIOUS DISEASE				
0	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
10	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
2	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
2	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
2	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1351	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1580	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
244	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
281	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
261	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
205	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
1	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
62.5	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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CORRECTIONAL MANAGED CARE
INFORMATION SERVICES

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Viewing Report

December - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
December / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
2	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
1	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
5	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
1	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
6	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
6	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1504	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1745	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
252	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
263	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
234	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
184	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
PHARMACY				
1	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
62.9	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



CORRECTIONAL MANAGED CARE INFORMATION SERVICES

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Viewing Report

November - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
November / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
9	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
5	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
3	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
1	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
1	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1141	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1621	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
231	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
260	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
233	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
236	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
0	Number	PHARMACY Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors				
62	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				

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INFORMATION SERVICES

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Viewing Report

October - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
October / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
3	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB				
0	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV				
0	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
HEP C				
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
13	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1				
13	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld				
0	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 2				
0	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2: Resolved				
0	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld				
ENCOUNTERS				
1116	Number	EMR	Total number of provider encounters for the reporting month	
Provider				
1820	Number	EMR	Total number of nursing encounters for the reporting month	
Nursing				
269	Number	EMR	Total number of MH encounters for the reporting month	
MH Caseload				
	Number	MH Administration	Total number of MH caseload counseling encounters for the reporting month	
MH Caseload (counseling only)				
	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload (on medications)				
230	Number	EMR	Total number of dental encounters for the reporting month	
Dental				
2	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
PHARMACY				
Med Errors				
61.59	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%				
STAFFING VACANCY RATES				
0	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing				
0	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
Provider				
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Mental Health				
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental				



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Viewing Report

September - 2005

Access to Care	System Leadership Committee	Facility Specific Indicators	Utilization	Monitoring
September / 2005				
MONITORING				
AREAS OF INTEREST	DATA TYPE	INFORMATION SOURCE	DEFINITION	
INFECTIOUS DISEASE				
3	Number	Facility Mgt Team	Total number of patients identified with TB for the reporting month	
TB	Number	Facility Mgt Team	Total number of patients identified with HIV for the reporting month	
HIV	Number	Facility Mgt Team	Total number of patients identified with HEP C for the reporting month	
0	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
HEP C	Number	Facility Mgt Team	Total number of patients identified with MSRA for the reporting month	
MRSA				
GRIEVANCE/CORRESPONDENCE				
13	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
Step 1	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 1: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 1: Upheld	Number	Facility Mgt Team	Total number of medical grievances filed on facility for the reporting month	
13	Number	Facility Mgt Team	Total number of facility medical grievances resolved for the reporting month	
Step 2	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Resolved	Number	Facility Mgt Team	Total number of facility medical grievances upheld for the reporting month	
Step 2: Upheld	ENCOUNTERS			
1136	Number	EMR	Total number of provider encounters for the reporting month	
Provider	Number	EMR	Total number of nursing encounters for the reporting month	
1861	Number	EMR	Total number of MH encounters for the reporting month	
Nursing	Number	MH Administration	Total number of caseload counseling encounters for the reporting month	
245	Number	MH Administration	Total number of caseload patients on medications for the reporting month	
MH Caseload	Number	MH Administration	Total number of dental encounters for the reporting month	
299	Number	EMR	Total number of medication errors for the reporting month	
MH Caseload (counseling only)	Number	EMR	The percentage of patients on KOP medications for the reporting month	
270	Number	EMR	The percentage of vacant facility nursing positions in relation to filled	
MH Caseload (on medications)	Number	EMR	The percentage of vacant facility provider positions in relation to filled	
186	Number	EMR	The percentage of vacant facility MH positions in relation to filled	
Dental	Number	EMR	The percentage of vacant facility dental positions in relation to filled	
2	Number	Facility Mgt Team	Total number of medication errors for the reporting month	
Med Errors	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
61.59	%	Infopac PHO 450 Report	The percentage of patients on KOP medications for the reporting month	
Facility KOP%	STAFFING VACANCY RATES			
6.06	Number or %	CMC Fiscal	The percentage of vacant facility nursing positions in relation to filled	
Nursing	Number or %	CMC Fiscal	The percentage of vacant facility provider positions in relation to filled	
0	Number or %	CMC Fiscal	The percentage of vacant facility MH positions in relation to filled	
Provider	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Mental Health	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
0	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	
Dental	Number or %	CMC Fiscal	The percentage of vacant facility dental positions in relation to filled	

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